

Garden of the Gods Restroom Facilities Survey Results

Sept. 23 On-Site Surveys

Executive Summary:

The goal of the public engagement process for the Garden of the Gods Restroom Improvement Facilities Study is to collect input from visitors and stakeholders. In-person surveys (150) were conducted on Saturday, Sept. 23 at Garden of the Gods Park at the North Main Parking Lot. Many of these respondents visited the restroom at that location that day. More than 70% of the visitors that day have used the restroom facilities at the park and more than 66% rated the facilities fair and poor, 15% did not rate them due to not being familiar with the facilities. More than 90% of the visitors that day felt that the North Main Restroom is located in a good location. The five restroom features that are important to the visitors (148):

- Are clean and well maintains
- Are safe at all times
- Can be used in the evenings or on weekends
- Are conveniently located in places you visit in the park
- Enough toilets are provided to minimize waiting/queues

Approximately 100 respondent provided input on future restroom location in the park. These respondents were split pretty evenly between Location A and Location B. The top three new restroom design features ranked by the respondents were water conservation, low impact design and energy conservation.

Do you use/have you used the restrooms at Garden of the Gods Park?

	Respondents (153)	Percentage
Yes, Often	21	13.72%
Yes, Sometimes	88	57.51%
Never	38	24.83%
No Opinion	4	2.61%
Other	2	1.30%

- Other responses:
First Time – 1 response
Long Line, Didn't Go – 1 response

If yes, how long ago?

- Over the summer of 2017 – 7 responses
- Within the last year – 14 responses
- Longer than one year ago – 8 responses

If yes, do you have a preference of which restroom location?

- Welcome / Visitors Center – 5 responses
- There are so few, any I can find – 1 response
- More – 1 response
- Near parking lot – 1 response
- More along trailways vs. at parking lots – 1 response
- Lot 2 – 2 responses
- Scotsman – 1 response
- North Main – 8 responses
- Near big rock – 1 response
- Only used once – 1 response
- No preference – 95 responses

Please rate this Garden of the Gods Park restroom facility overall.

	Respondents (140)	Percentage
Good	23	16.42%
Fair	58	41.42%
Poor	36	25.71%
N/A	22	15.71%
Other	1	.71%

- Other responses:
Atrocious – 1 response

Is this Garden of the Gods Park restroom normally clean?

	Respondents (137)	Percentage
Often	20	14.59%
Sometimes	58	42.33%
Never	11	8.02%
N/A	48	35.03%

Is this restroom conveniently located within the Garden of the Gods Park based on where your visit within the park takes you?

	Respondents (137)	Percentage
Yes	125	91.24%
No	11	8.01%
Other	1	.72%

Please rate the following features of public restrooms in general, in terms of their importance to you.

	VERY IMPORTANT	IMPORTANT	NEITHER	NOT IMPORTANT	NOT AT ALL IMPORTANT	TOTAL	WEIGHTED AVERAGE
Are clean and well maintained (soap, paper, hand dryers)	82.43% 122	16.89% 25	0.68% 1	0.00% 0	0.00% 0	148	3.80
Have baby change facilities	25.34% 37	33.56% 49	19.86% 29	13.01% 19	8.22% 12	146	2.36
Accessibility to trails	53.38% 79	37.84% 56	8.11% 12	0.00% 0	0.68% 1	148	3.28
Are safe to use at all times	80.41% 119	16.22% 24	2.03% 3	0.00% 0	1.35% 2	148	3.72
Have a pleasant or neutral smell	55.10% 81	36.05% 53	8.84% 13	0.00% 0	0.00% 0	147	3.29
Are free of graffiti or damage	46.58% 68	37.67% 55	11.64% 17	2.05% 3	2.05% 3	146	3.05
Can be used in the evenings or on weekends	67.81% 99	24.66% 36	6.16% 9	1.37% 2	0.00% 0	146	3.48
Can be used by only one person at a time	17.24% 25	13.79% 20	15.86% 23	33.10% 48	20.00% 29	145	1.97
Can be used easily by seniors and are ADA (American's with Disabilities) accessible	48.97% 71	36.55% 53	8.97% 13	3.45% 5	2.07% 3	145	3.14
Proximity to parking	39.04% 57	41.10% 60	14.38% 21	4.79% 7	0.68% 1	146	2.90
Are conveniently located in the places you visit in the park	51.75% 74	46.15% 66	1.40% 2	0.70% 1	0.00% 0	143	3.47
Enough toilets are provided to minimize waiting/queues	60.00% 87	31.03% 45	6.90% 10	2.07% 3	0.00% 0	145	3.37
Provide needle/sharp disposal container	19.86% 28	20.57% 29	29.08% 41	20.57% 29	9.93% 14	141	1.92
Biodegradable safe cleaning products	36.11% 52	31.25% 45	20.14% 29	11.11% 16	1.39% 2	144	2.62
Has a drinking fountain	37.41% 55	41.50% 61	12.93% 19	5.44% 8	2.72% 4	147	2.88
Has security cameras	21.38% 31	24.83% 36	35.86% 52	11.72% 17	6.21% 9	145	1.90
Has emergency access	25.53% 36	34.04% 48	24.11% 34	12.77% 18	3.55% 5	141	2.33
Waiting area protection from sun/rain	27.78% 40	40.97% 59	18.75% 27	7.64% 11	4.86% 7	144	2.54
Has adequate outside lighting	33.33% 47	46.10% 65	12.77% 18	4.26% 6	3.55% 5	141	2.84
Plumbed toilets versus vault	34.93% 51	28.08% 41	26.71% 39	6.16% 9	4.11% 6	146	2.40
Has a "Family Use" restroom	19.58% 28	27.97% 40	36.36% 52	11.19% 16	4.90% 7	143	1.90
Area to lock bicycles	19.31% 28	23.45% 34	36.55% 53	13.10% 19	7.59% 11	145	1.81
All locations have electricity and plumbing	39.86% 59	33.11% 49	18.24% 27	6.76% 10	2.03% 3	148	2.74
Adjacent information/interpretive displays	21.13% 30	28.17% 40	29.58% 42	12.68% 18	8.45% 12	142	2.03

Do you know how many restrooms are currently located at Garden of the Gods Park?

	Respondents (145)	Percentage
Yes	19	13.10%
No	126	86.89%

If yes, do you think they are conveniently located?

	Respondents (73)	Percentage
Yes	55	75.34%
No	18	24.65%

If no, what location would you suggest?

- Middle of the Park 1 - response
- By all the parking lots – 2 responses
- Where ever convenient – 1 response
- More bathrooms – 3 responses
- Solar thermal & PV – 1 response
- North – easy to get to/from Visitor Center – 1 response
- Between A & B – 1 response
- Provide at trail & on the trail – 1 response
- Comfortable “going” anywhere outside – 1 response

If one additional restroom site was added, would your preferred location be Location A or Location B?

	Respondents (100)	Percentage
Location A – CG/PL 4	39	39%
Location B – CG/PL 7	42	42%
Other Locations	19	19%

- Other Locations:
 - All/both locations – 5 responses
 - South parking lot 10 / garden – 10 responses
 - At trail crossroads – 1 response
 - Lookout Point – 1 response
 - Trading Post – 1 response
 - Visitor Center – 1 response

In your opinion, what design features are important for new restroom facilities in Garden of the Gods Park? (Rank in order with 1 being the most important and 7 being the least important. 97 total respondents.)

	1	2	3	4	5	6	7	8	TOTAL	SCORE
Low impact design	31.82% 21	12.12% 8	13.64% 9	13.64% 9	7.58% 5	10.61% 7	10.61% 7	0.00% 0	66	5.73
Alternative energy use	11.29% 7	9.68% 6	16.13% 10	24.19% 15	16.13% 10	11.29% 7	11.29% 7	0.00% 0	62	4.97
Water conservation	34.85% 23	21.21% 14	21.21% 14	10.61% 7	7.58% 5	3.03% 2	1.52% 1	0.00% 0	66	6.50
Energy conservation	10.00% 6	30.00% 18	23.33% 14	20.00% 12	6.67% 4	6.67% 4	3.33% 2	0.00% 0	60	5.83
Sustainable materials used in the construction	13.11% 8	4.92% 3	11.48% 7	13.11% 8	32.79% 20	9.84% 6	14.75% 9	0.00% 0	61	4.64
Aesthetically pleasing design	11.76% 8	7.35% 5	10.29% 7	4.41% 3	10.29% 7	16.18% 11	39.71% 27	0.00% 0	68	3.99
Complement and blend design to surrounding environment	27.94% 19	11.76% 8	2.94% 2	8.82% 6	10.29% 7	30.88% 21	7.35% 5	0.00% 0	68	5.16
All of them are equally important	100.00% 3	0.00% 0	0.00% 0	0.00% 0	0.00% 0	0.00% 0	0.00% 0	0.00% 0	3	8.00



27 respondents chose to not rate, but checked what was important to them as design features.

ANSWER CHOICES	RESPONSES	
▼ Low impact design	29.63%	8
▼ Alternative energy use	37.04%	10
▼ Water conservation	81.48%	22
▼ Energy conservation	51.85%	14
▼ Sustainable materials used in the construction	29.63%	8
▼ Aesthetically pleasing design	40.74%	11
▼ Complement and blend design to surrounding environment	48.15%	13
▼ All of them are equally important	0.00%	0
Total Respondents: 27		

Is there anyone in particular you feel we should contact for input on this project?

- The climbing community. We'd love to help.
- The director of park. All funding contacts.
- God. It's his garden.
- Employees of the park and constant users of the park

Is there anything else you'd like us to know about improvements that should be made to the Garden of the Gods restroom facilities or this project overall?

- They are so dirty now, please cleaner restrooms. Trash everywhere and floor is always very wet. 2 respondents.
- Hand Soap – 9 respondents
- More stalls - 3
- Hand dryers should not blow onto counter.
- It served me fine.
- Stop closing Scotsman during off-season. Makes no sense!
- Beautiful park! Thrilled you are keeping it up.
- Haven't been here enough yet to judge.
- Keep a spigot for bottles. Please put drinking water access at new bathroom. 2 respondent
- The women's bathroom wastes tons of water.
- No paper towels – 2 respondents
- Larger bathroom
- Multiple individual stalls. Unisex.
- Make the restrooms blend into the environment
- Please don't put them near the Garden. Spread them out more would be best.
- I love the adobe style!!! Beautiful.
- I would love to be able to ride my off-road bike on the trails.
- Restroom should be clean and pleasant
- Keep it clean and odor free.

