



Proposed Service Changes

Fall 2019

SUMMARY

The Transit Services Division is proposing to add off-peak transit service as part of the **Fall 2019 Service Change**. Public meetings will be held the week of July 8, 2019.

These transit enhancements continue Mountain Metropolitan Transit's (MMT) movement toward improving our existing customers' experience and attracting new riders by enhancing service levels and reliability within our existing service area. Our broad focus is on increasing frequency on our highest ridership routes; connecting important community activity centers; and improving off-peak service to enhance employment accessibility.

Funding for the fall 2019 improvements includes approximately \$1 million in additional 2019 Pikes Peak Rural Transportation Authority (PPRTA) sales tax revenue and fare and advertising revenues.

The proposal for fall 2019 includes off-peak service and frequency improvements. Following the public process in July, the approved services will be implemented in late September 2019. Details of the proposal are shown below:

1. FIXED-ROUTE OFF-PEAK SERVICE IMPROVEMENTS

A. Saturday Evening Service

- Add Saturday evening service to the same routes that operate weekday-evening service: Routes 1, 3, 4, 5, 7, 9, 11, 19, 22, 23, 25, 27, and 39. Currently, Saturday service ends at approximately 6:30 PM. If approved, these routes will operate until approximately 9:30 PM on Saturday evenings.

B. Sunday frequency Improvements

- Increase Sunday frequency on Routes 1, 3, 5, 25, and 27 from 60-minutes to 30-minutes. These five routes are MMT's top-performers.

Implementation – Sunday, September 29, 2019

RATIONALE

The fixed-route off-peak service improvements identified above were assembled after reviewing customer feedback and conducting a system-wide performance analysis to identify potential service changes to be implemented in fall 2019.

PROCESS

Public meetings regarding this proposal will be held on July 9th and 10th, and the public comment period will remain open until Friday, July 12, 2019. Final recommendations will be made after completion of the public meetings and the public comment period. Decisions will be made in consideration of the comments received, benefits and other impacts to the community and the riding public, transit system operational requirements, and consistency with the City of Colorado Springs and Mountain Metropolitan Transit's objectives.