



Final Service Changes Fall 2013

Service Changes Effective

September 7, 2013

ROUTES WITH BUS STOP ADJUSTMENTS

Route #1, #3, #5, #25 - Bus stop standardization on routes: #1, #3, #5 and #25 will be implemented to help keep buses moving and aid on-time performance for all riders. Bus stops will be spaced approximately every two to four blocks (or approximately 1000 to 1300 feet). In addition to spacing, other considerations, most importantly safety, will be applied when determining bus stop locations. This standardization policy aligns with best practices of the transit industry.

ROUTES WITH BUS STOP AND ROUTING ADJUSTMENTS

Routes #9 and #25 - There will no longer be bus stops in the Chapel Hills Mall parking lot. Both routes 9 and 25 have been redesigned to use the new Voyager Parkway transfer station. These routes will also utilize the stop on Jamboree Drive for accessibility to the Chapel Hills Mall. This proposed change is due to Mountain Metropolitan Transit's policy not to route its buses on private property. In the current situation, large buses must navigate narrow, slow, congested parking lot drive aisles to reach the front doors of the Mall which slows rider travel times and is a hazard for bus drivers, riders, and pedestrians, especially during busy holiday shopping times.



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ROUTES WITH ROUTING ADJUSTMENTS

Route #14 - will be extended to Doherty High School, via Oro Blanco Drive and Barnes Road to offer students and others increased service.

ROUTE WILL END FOR THE SEASON

Manitou Springs Summer Shuttle - The seasonal Manitou Springs summer shuttle will end this fall on September 7, 2013 due to the route's summer-only grant funding agreement. The route will return in the spring of 2014 per the grant funding agreement.

MOUNTAIN METRO MOBILITY RESERVATION CHANGES

ADA Paratransit Riders - Due to high demand on this service and a continued high level of trip cancellations, minor rule changes will be implemented for eligible ADA riders making reservations for Mountain Metro Mobility service.

Advance reservations will be taken for travel only up to 3 days in advance of travel instead of the current 7 days. This change will adjust Mountain Metropolitan Transit's policy to match more of its peer transit agencies and free-up the reservationists to handle calls more expeditiously for more riders. Separately, subscription service for off-peak times is currently still available. (Peak times subscriptions from 7:00 a.m. to 9:00 a.m. and 1:30 p.m. to 3:00 p.m. on weekdays are currently full). Subscription service is limited to not more than 50% of the rides at any hour of any day unless there is non-subscription capacity. Subscription trips during peak hours will be reduced to better meet this metric. A waiting list for peak times is expected to be made available later in 2013.