



# Proposed Service Changes Fall 2013

## **PUBLIC MEETING SCHEDULE**

Three public meetings have been scheduled, see details below. These meetings are designed to inform the public of the proposed service changes for Fall 2013 and to obtain public input prior to a final decision.

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### **Meeting Location - June 10**

Goodwill  
1070 Kelly Johnson Blvd.  
Colorado Springs, CO 80920  
4:00 p.m. - 5:00 p.m.

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### **Meeting Locations - June 11**

Colorado Springs City Hall  
Academy Room, Lower level  
107 N. Nevada Avenue  
Colorado Springs, CO 80903  
Noon - 1:00 p.m.

Colorado Springs City Hall  
Academy Room, Lower level  
107 N. Nevada Avenue  
Colorado Springs, CO 80903  
5:00 p.m. - 6:00 p.m.

**Notes:** Attendance at public meetings is not required to comment. You may also fax your comments to 719-385-5419 or email to [transitinfo@springsgov.com](mailto:transitinfo@springsgov.com). Comments will be accepted through June 18, 2013.

Please notify Mountain Metropolitan Transit at least 3 days in advance if you require communications assistance by calling 719-385-7433.



Mountain Metropolitan Transit  
1015 Transit Drive  
Colorado Springs, CO 80903  
719-385-7433  
[mmtransit.com](http://mmtransit.com)

## **ROUTES WITH PROPOSED BUS STOP ADJUSTMENTS**

**Route #1, #3, #5, #25** It is proposed to implement bus stop standardization on routes: #1, #3, #5 and #25 to help keep buses moving and aid on-time performance for all riders. Bus stops will be spaced approximately every two to four blocks (or approximately 1000 to 1300 feet). In addition to spacing, other considerations, most importantly safety, will be applied when determining bus stop locations. This standardization policy aligns with best practices of the transit industry.

## **ROUTES WITH PROPOSED BUS STOP AND ROUTING ADJUSTMENTS**

**Route #9** It is proposed to eliminate the existing bus stop on Sears property at Chapel Hills Mall. Route #9 would continue to operate over its entire existing route in the vicinity of Chapel Hills Mall but it would not pull off of Briargate Parkway and drive on Mall/Sears property to the existing bus stop at the front doors of Sears. Route #9 riders would continue to have sufficient walking access to Chapel Hills Mall's front doors from existing bus stops located along Briargate Parkway and Chapel Hills Drive. The bus would stop on Voyager Parkway at the new layover bus stop adjacent to Wal-Mart. This proposed change is due to Mountain Metropolitan policy not to route its buses on private property. In the current situation, MMT's large buses must navigate narrow, slow, congested parking lot drive aisles to reach the front doors of the Mall which slows rider travel times and is a hazard for bus drivers and pedestrians, especially during busy holiday shopping times.

**Route #25** It is proposed to eliminate the existing bus stop on Sears property at Chapel Hills Mall. Instead, route #25 would serve Chapel Hills Mall from the street via two new bus stops that would be constructed on: northbound Academy Blvd (north of Briargate Parkway) and Jamboree Drive (next to Wal-Mart, opposite Sears). Near Chapel Hills Mall, the route would operate northbound on Academy Blvd, then turn northeast on Voyager Parkway (Hwy 83), then turn southeast on Razorback Drive, then turn southwest on Jamboree Drive to Academy Blvd where it would turn southbound for its return trip on Academy Blvd. The bus would stop on Voyager Parkway at the new layover bus stop adjacent to Wal-Mart. This proposed change is due to Mountain Metropolitan policy not to route its buses on

private property. In the current situation, MMT's large buses must navigate narrow, slow, congested parking lot drive aisles to reach the front doors of the Mall which slows rider travel times and is a hazard for bus drivers and pedestrians, especially during busy holiday shopping times.

## **ROUTES WITH PROPOSED ROUTING ADJUSTMENTS**

**Route #14** It is proposed to extend route #14 east from its existing terminus at Morning Sun Drive/Academy Blvd. to Doherty High School due to a request from the high school. The new routing would abandon the existing bus stop layover on Morning Sun Drive. Instead, the proposed route would extend across Academy Blvd on Austin Bluffs Parkway, then access Doherty High School and return to Austin Bluffs Parkway. This will also allow for more direct access to bus service for businesses and residents near Doherty High School.

## **ROUTE TO END FOR THE SEASON**

**Manitou Springs Summer Shuttle** The seasonal Manitou Springs summer shuttle will end this fall on September 7, 2013 due to the route's summer-only grant funding agreement. The route would return in the spring of 2014 per the grant funding agreement.

## **MOUNTAIN METRO MOBILITY RESERVATION CHANGES**

**ADA Paratransit Riders** It is proposed to make minor rule changes for eligible ADA riders making reservations for MMT's 'Metro Mobility' service due to high demand on this service and a continued high level of trip cancellations. Advance reservations would be taken for travel only up to 3 days in advance of travel instead of the current 7 days. This proposed change would adjust MMT's policy to match more of its peer transit agencies and free-up reservationists' time to handle calls more expeditiously for more riders. Separately, subscription service for off-peak times is currently still available. (Peak times subscriptions from 7:00am to 9:00am and 1:30 to 3:00 on weekdays are currently full). Subscription service is limited to not more than 50% of the rides at any hour of any day unless there is non-subscription capacity. Subscription trips during peak hours are to be reduced to better meet this metric. A waiting list for peak times is expected to be made available later in 2013.